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# THURSDAY, AUGUST 28, 2014

#### 3:15-4:15pm

## **Enhancing Market-Relevant Training to Youth**

Employers can provide valuable feedback to trainers and NGOs on labor market demands and the different competency levels required for youth to be not just qualified but *competitive* for the job market. This session will explore strategies to prepare youth to compete for decent jobs. These approaches will be discussed in the context of the *EquipYouth* program, where partners have worked with employers to ensure youth receive market-relevant skills.

- > Rana Al Turk, Country Director (Jordan), International Youth Foundation
- > Jimmy Thosago, Skills Manager & Ashley Hendricks, Job Placement Officer, St. Anthony's
- David Lopez Trevino, Program Coordinator, CONALEP
- Moderator: Christie Scott, Regional Director (Eurasia), International Youth Foundation

## Rana Al Turk, International Youth Foundation (Y4F)

- Program placed a key focus on youth at risk.
- > Conducted an assessment that explored the different governorates, competitive sectors, opportunities in different locales, what will attract investment and develop jobs, how to develop entrepreneurship and address gender issues.
- Worked with the Ministry of Labor to develop program design.
- > Results of preliminary assessment: jobs are mostly in the cities; rural areas are very low in development; limited resources in many governorates.
  - Utilized a sector-based approach, which the program did not stop exploring—this approached made it easier to identify service providers.
- EquipYouth in Jordan focused on hospitality, HVAC and retail training.
  - o Incorporated mentorship, youth advisory board and work with CBO;
  - o Hosted open days and led a grassroots approach to recruitment;
  - Developed career guidance centers;
    - Skills training based on labor market assessment;
    - Formed sector-specific team from employers;
    - Worked with business associations;
  - o Employers signed off on curriculum and then identified key service providers;
  - Devised sector-specific language and materials;
  - Assigned technical advisors for coaching;
  - Received positive feedback from employers;
- Moving forward there is a need to focus on labor laws—triage with skills needed, supply and demand.
  - Case example of success: trained 53 men in auto repair (through ILO partnership) and 92% were employed.

## Jimmy Thosago, St. Anthony's Education Centre

- > St. Anthony's has gone from 11 students at its start to approximately 1,500 per year.
- There is a growing intensity of course load.



- > St. Anthony's operates in serve poverty-stricken communities—informal migrant settlements, heavy drug use areas.
- ➤ Offers 11 courses in total (five for EY).
- Case example of diesel mechanic program:
  - Wanted to start apprenticeship;
  - CAT/Barloworld helped in instruction;
  - o 48 young men completed the program and are anticipating the results;
  - Regulation board from South Africa rolled out learnership program;
  - Included practicum at Mercedes Benz;
- > St. Anthony's, through the EquipYouth program, established St. Francis job placement center
  - Periodic skills review is conducted to determine 1) are the skills still relevant; 2) does the curriculum match the current need;
  - Experienced competition with government salaries for training delivery
  - Need for income-generating activities;
  - o The center takes into consideration feedback of corporate partners;
  - o merSETA provided certification, which carries more weight for students;
  - o Regulatory board checks standards for technical training and curriculum

### David Lopez, Conalep NL

- Largest demand in the area is for welders.
- ➤ 317,000 youth are considered vulnerable in the area—76% are women.
- > Experienced good results with men participating in the program, however there is a need to figure out how to bring in more women.
- ➤ In Monterrey many companies require industrial-skilled workers.
  - o 82% of youth are working;
  - Employers have high level of requirements;
    - Youth barely have high school education;
    - EY fills this gap;
- Conalep's main area of work with youth is technical, but what is the aptitude of youth? It's essential to work on self-promotion with youth.
  - Psychological work with youth:
    - Attract coaches from Master's candidates to support youth;
    - Individualized support provided to youth;
- Outreach was low in the beginning of the program because youth were held back by behavioral issues
- Need committed companies to support and employ youth.
  - One company developed a specialized production line with sympathetic leader/environment for youth
- **➤** Role of certification:
  - Involved American Welding Society;
  - o Guaranteed higher level of qualification;
  - Targeted training to fit qualifications;
  - Better for supporting families